



Voice Assistance for Lending

- Reduce Phone Calls
- Consumer / Lender Updates
- Missing Document Notification
- Automate Customer Communications
- Reduce Processing Costs



“Easy Voice empowers our underwriters to a new level of much needed service in the loan processing industry. It has improved our customer service ratings and online reviews by giving us a competitive edge and an experience customers remember”

Laura Foudray
COO
CB Finance

Lending Voice

Voice Integrated Lending Solutions by EasyVoice

Expedite the Lending Process with Voice Assistance



Lending Voice

Consumer and Lender Updates

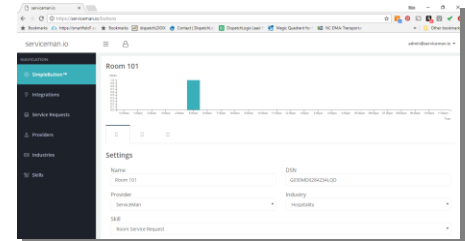
Loan applicants and Lenders receive voice updates that expedite the loan process including:

- Loan Application Completion
- Loan Processing
- Borrow Approval
- Property Approval

Notifications via voice speaker are sent to applicants, underwriters, loan originators and others, reducing the loan process time by 23%+.

Simplify the Loan Process with Voice

Utilize best practice workflows to guide customers and loan representatives from “application” to “loan signing” while accelerating the loan process via voice assistance.



Communicate Missing Documents

Voice notifications enable real time customer engagement with the borrower to expedite the loan process with faster communications on missing documents, W2's, approvals, etc.

Increase Efficiency and Optimize the Workforce

Rapidly capture all paper and electronic documents regardless of point of origin and automate routing, tracking and notifications for faster data verification, loan review, and approvals.

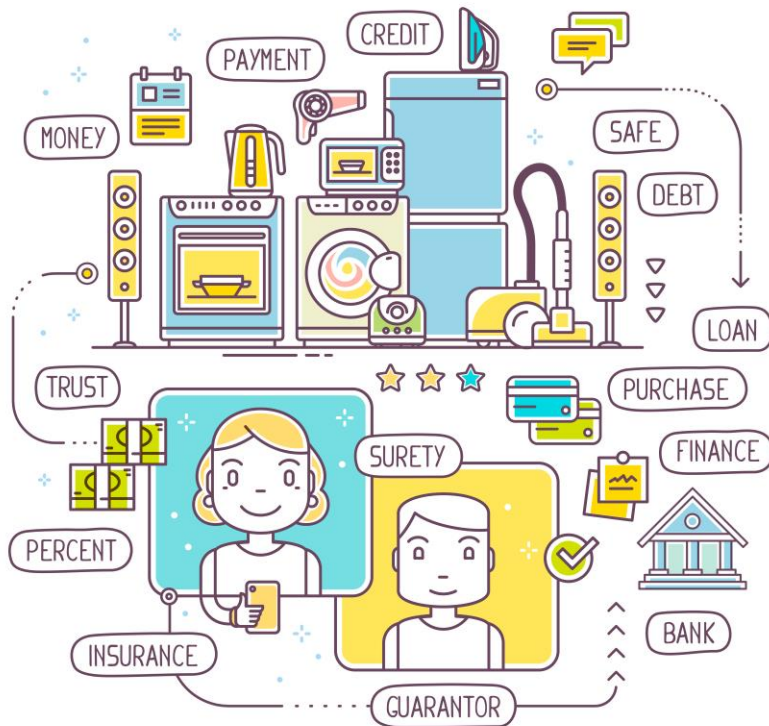
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Automate Customer Communications with Voice

Capture information early in the process and facilitate proactive customer communications with voice assistance while providing greater process transparency.



Facilitate Collaboration

Facilitate cross-organization collaboration through shared access to all documents via voice reporting using built-in approval and exception handling guides.

Reduce Processing Costs with Voice

Reduce processing delays and increase staff productivity with automated processes that connect multiple tasks and departments with Voice assisted updates — while eliminating costly manual processes such as document sorting, data entry and distribution.

About Easy Voice

Easy Voice is the first voice assistant platform designed for the Lending industry. Easy Voice has developed leading mobile and IoT since 2007. We believe in creating the best customer engagement experience by with technology that increases revenue and reduces costs.